

Ensuring enhanced health and safety standards



Committed to delivering a safe and conducive environment for business exchange across all of our trade shows, Messe Frankfurt India has carefully curated the new "MFISafeConnect" standards which outlines a meticulous plan for personnel and customer safety with enhanced measures for health, hygiene and physical distancing.

As a responsible player in the global trade fair industry, we are focused on delivering safe, **successful and highly productive trading platforms** where you can come together with confidence, network face-to-face and conduct business effectively. We are doing everything we can to ensure you can connect securely and can go about your business as usual, and aim to work closely with all stakeholders of the industry i.e. venue owners, service providers, exhibitors and visitors to implement a comprehensive safety concept during our events.

A mark of Messe Frankfurt's **Safety & Protective measures** adopted on-site, the **MFISafeConnect** is strictly **aligned with government health and safety guidelines** as per the SOP guide shared by the Department of Commerce, Ministry of Commerce & Industry, Government of India and also includes best practices from the group's global Health & Safety guidelines, which will be implemented wherever pertinent and possible to ensure the highest levels of hygiene and safety at all our events.

Key measures of The MFISafeConnect:



We are aligned with government guidelines

...covering precautionary and preventative measures

Track & Trace:

Government's track and trace app 'Aarogya Setu' will be made mandatory for anyone visiting, working or present at the venue

Temperature checks:

Meticulous temperature checks will be conducted to screen all participants entering the hall on set up as well as show days

Personal Protective Equipment (PPE):

Visitors at our events will be required to wear masks at all times and other personal protective equipment (PPE) in line with local government and health authority guidelines

Health Declaration:

All attendees are required to submit a health declaration form at the time of completing the "registration", along with an undertaking to not participate at the exhibition in case of any COVID-19 symptoms displayed a week prior to the exhibition. As per directives received, persons above 65 years & pregnant females are discouraged to attend, keeping in mind their safety





We are adapting our visitor management

...by implementing contactless entry and registration

Online-registrations:

With strong emphasis on pre-planned visits to monitor crowds, online registrations will begin early and pre-registered attendees will be given priority for entry

Digital badges/printing: Designated Digital kiosks will be made available to enable attendees to "print their badges"



We take distancing rules seriously

...by utilising spacious halls and using distancing indicators

Monitoring crowds:

Number of individuals permitted in any given hall/booths/restrooms at any particular time will be in accordance with the latest MHA/MoHFW guidelines on social distancing. Visitor inflow and outflow will be monitored in real time.

Physical distancing:

On-site signage, floor markings and distancing indicators will be employed to ensure all participants maintain social distancing rules. One-way traffic system will be employed to avoid crossovers and overcrowding at booths as well as better isle management.

Physical contact: All attendees will be requested to avoid physical contact in the form of handshakes, embraces etc.



We are implementing all required hygiene measures

...prior to the set-up days and during show days

Enhanced cleaning:

Exhibition halls will be disinfected before possession. Modified cleaning intervals and more intensive cleaning of high-traffic areas and frequently used surfaces will be employed. Enhanced cleaning and sanitisation of all public areas and restrooms

Personal hygiene:

Installation of disinfectant dispensers at strategic locations on the show floor





We are well-equipped

...to minimise risks

Medical arrangement and assistance:

Tie-ups with nearby hospitals will be arranged for thermal check-ups and immediate medical assistance. A paramedic ambulance will be stationed inside the venue and manned by full-time doctor/healthcare staff with adequate kits for Covid-19 testing

On-site response team:

A core COVID-19 response team with the involvement of senior officials of all service partners and venue will be set up. Emergency contact numbers will be shared with all stakeholders

Isolation chambers:

Isolation chambers for suspected patients will be set up on-site to ensure prompt response to any conceivable risks

